Ontario Health atHome

Mental Health and Addictions Program (MHAN)
Online Referral Process

Submit an eReferral through the Ocean Health Map

1. Navigate to the eReferral Webpage

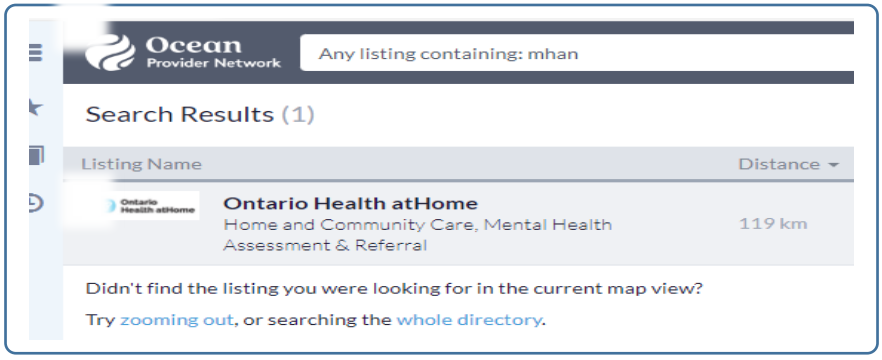
In your internet browser type in the following website: (Add to favorites for easy access)

www.oceanhealthmap.ca

2. Search for North East MHAN Listing

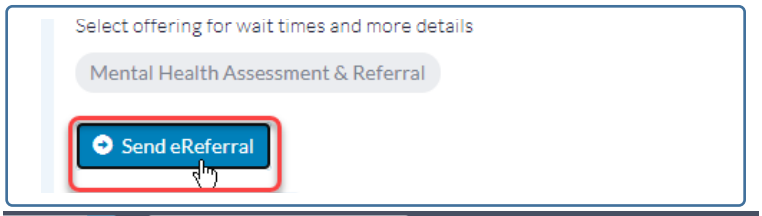
At the top left-hand side of the screen, enter “MHAN” into the search field and press Enter.

Click on Ontario Health atHome listing.

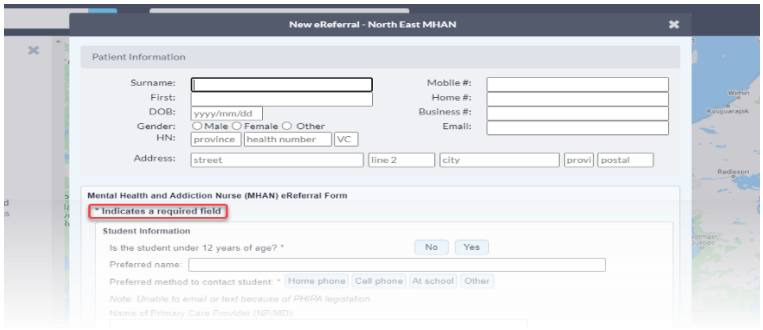


3. Completing and Sending the Referral

a)



Click on **Send eReferral**.



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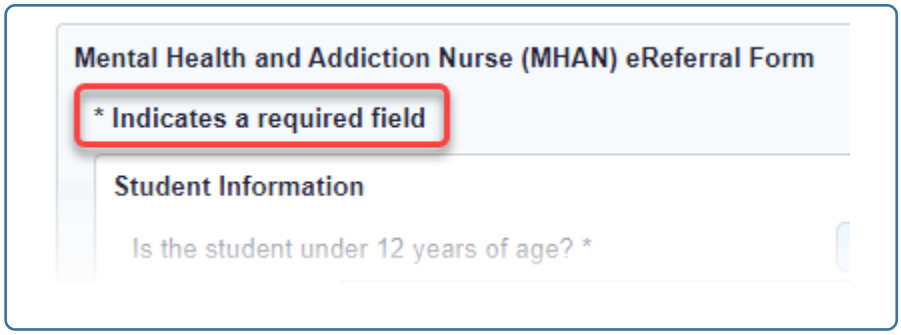
4. Complete eReferral

Complete all fields as necessary.
***Note**: fields marked with an ' * ' are mandatory*

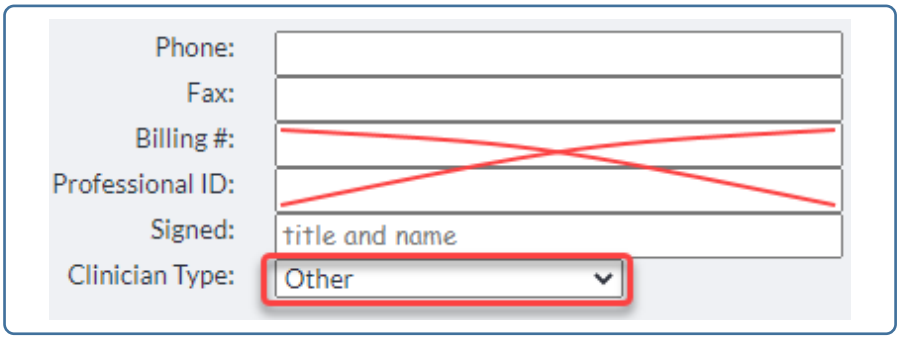


5. Complete the Referrer's Information

Fill in your demographic information.

Leave the **Billing #** and **Professional ID** blank.

Select **Other**, for Clinician Type.



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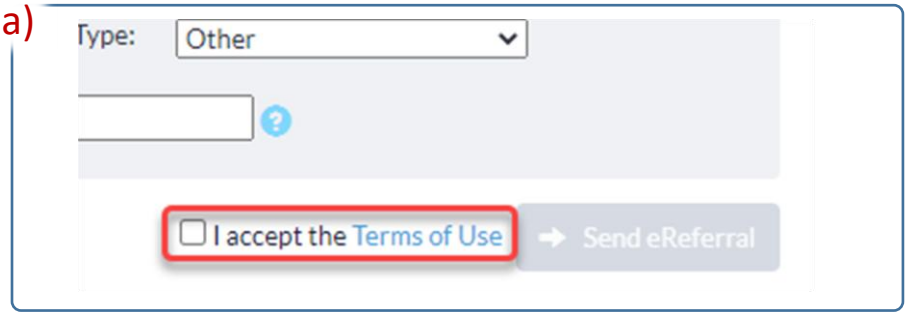
6. Review and Accept Participant Licensing Agreement

a)



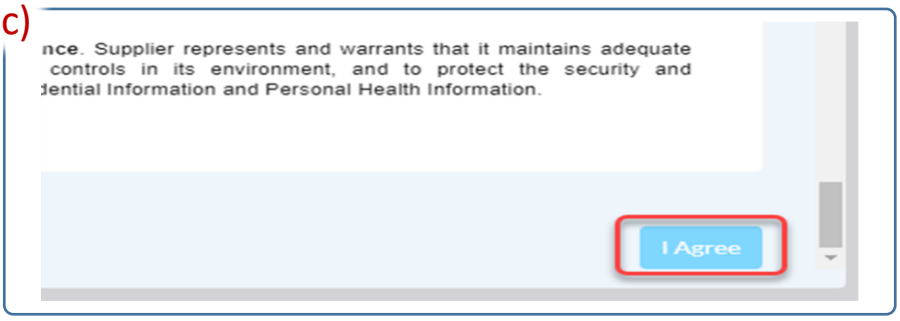
Click **I accept the Terms of Use**

Review the Participant Licensing Agreement

Click **I Agree**

b)

c)



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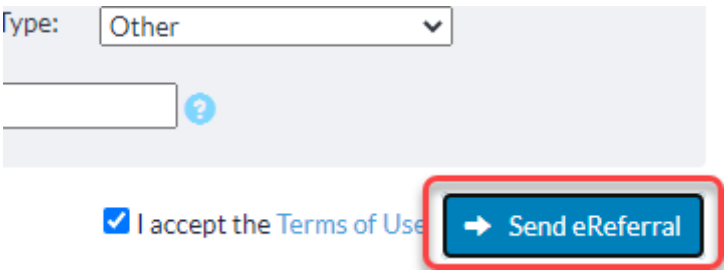
7. Send eReferral

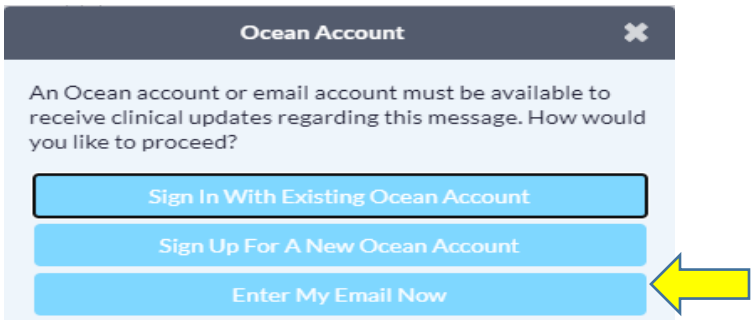
Click **Send eReferral**. If any required fields were missed, you will receive an error message. Click OK, complete any missing fields, and click Send eReferral, again.

a)



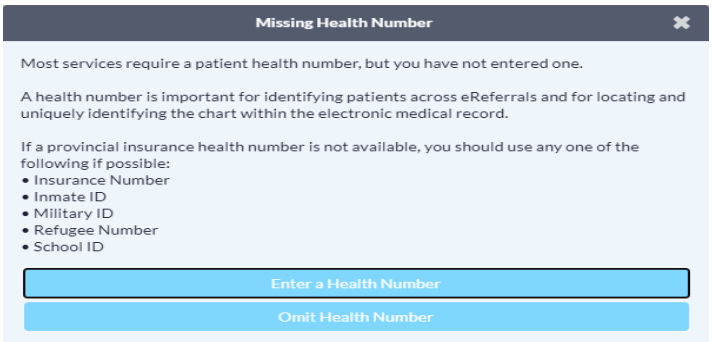
An Ocean Account dialogue box will appear. Choose “enter my email now”.

b)



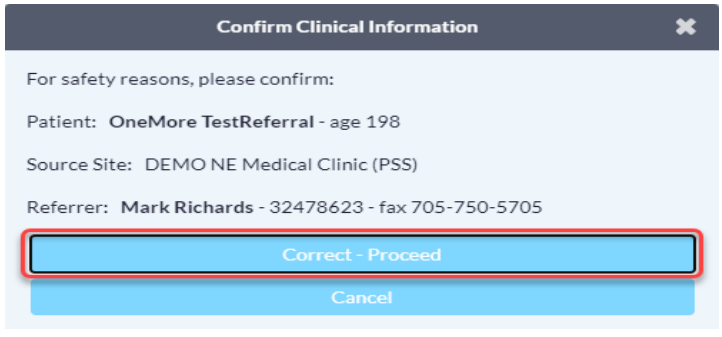
If a health number was not entered, you will be prompted with the Missing Health Number dialogue box. You may go back and enter the health card number, or click “Omit Health Number”.

c)



Finally, you will be prompted to confirm certain clinical information. Click **Correct – Proceed** to submit.

d)



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8. Save or Print eReferral

Once the eReferral is submitted, a receipt will appear providing details of the referral. You may print or save this information for your files ***Note**: the student's name will not appear on this receipt*.
At the bottom of the receipt, you will see an internet address.

a)

Your request was submitted successfully.

Sent eReferral to **North East MHAN**
330 2nd Ave Suite 101, Timmins, ON, P4N 8A4 Phone: 888-668-2222 Fax: 705-267-7795 angie.girard@lhins.on.ca
Mental Health and Addiction Nurse (MHAN) eReferral Form
Student Information
Student is over 12 years of age.
Preferred method to contact student: Home phone
Contact number: 1112223333

School Information
School Board: Bored Schools Board
School Name: Schooley School
Contact Number: 9998887766
Address: Academic Avenue
City: Sudbury

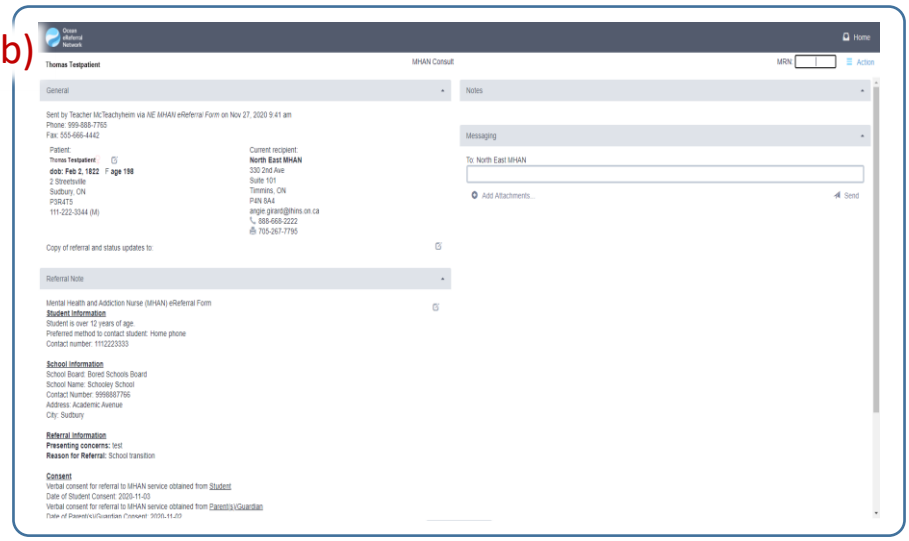
Referral Information
Presenting concerns: test
Reason for Referral: School transition

Consent
Verbal consent for referral to MHAN service obtained from Student
Date of Student Consent: 2020-11-03
Verbal consent for referral to MHAN service obtained from Parent(s)/Guardian
Date of Parent(s)/Guardian Consent: 2020-11-02

https://ocean.cognisantmd.com/referrals/Referral.html?ref=1dc71d15-3c7d-4c58-a6ea-5c1458670971&accessKey=062f379d-d536-4bb2-bac8-567af0e85187#DpACbwrBt0BNj8STGuMquw==

Copy and paste this address into another browser to view the referral in the Ocean Portal. This view will allow you to print or save the referral, with the patient name.

b)



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For questions, please contact us:

NE.MHAN@lhins.on.ca

705-522-3460 x5700